

### ***1. How do I apply for a Water Disconnection & Reconnection?***

You must complete an application form for a Water Disconnection & Reconnection. You must also complete an application form for a Road Opening Licence. These forms can be obtained from:

- a) Cork City Council website  
[www.corkcity.ie](http://www.corkcity.ie)
- b) Water Service Section  
Tel: 021 4924178 or 021 4924145
- c) Reception Desk  
City Hall  
Cork.

### ***2. Is there a cost for a Water Disconnection and Reconnection?***

Yes, the schedule of charges are as follows:

<b>Working Hours</b>	<b>*Disconnection &amp; Reconnection Fee</b>
Mon-Thurs 9am-5pm Fri 9am-3.30pm	€80
Outside the above hours	€160

**\*The Disconnection and Reconnection must take place on the same day and involve the same road excavation.**

### ***3. What work do I need to do?***

It is the applicant's responsibility to expose the water mains prior to the arrival of Cork City Council staff.

### ***4. Are there any other additional charges that may occur?***

A Road Opening Licence will be required for all excavations of the public ground. There is an additional charge for this. The guidelines for obtaining a Road Opening Licence are attached.

### ***5. How do I find out the location of the water mains?***

You can arrange an appointment to view the record drawings by contacting our technician at Tel: 021 – 4924290.

### ***6. What happens when I complete the application form?***

You can return the completed application form for Disconnection & Reconnection, the relevant application form for a Road Opening Licence and fees to the Reception Desk, City Hall or post to the Water Services Section, City Hall, Cork. Your application for a Road Opening Licence will then be forwarded to the Roads Control Division who will contact you re: same in due course. Work will not be carried out until a Road Opening Licence has been obtained.

**NOTE:** Your application form for a Disconnection & Reconnection will not be accepted unless an application for a Road Opening Licence is attached.

## *7. How will I know when work will commence?*

Once you have obtained a Road Opening Licence, you will receive written confirmation from the Water Services Section of the date & time of when the water disconnection and reconnection will be carried out.

## *8. What happens when the Disconnection & Reconnection of Water is completed?*

It is the applicant's responsibility to permanently reinstate the road that was excavated to the satisfaction of Cork City Council.

### *Useful Telephone Numbers*

Water Services Section,  
City Hall  
Cork  
Tel: 021 4924178

Water Services Technicians Office  
City Hall  
Cork  
Tel: 021 4924290

Roads Control Division  
City Hall  
Cork  
Tel: 021 4924277



**COMHANIRLE  
CATHRACH CHORCAÍ  
CORK CITY COUNCIL**

# **GUIDE TO DISCONNECTION & RECONNECTION OF WATER SUPPLY**

**City Hall, Cork.  
Website : [www.corkcity.ie](http://www.corkcity.ie)**